**Scenarios**

1. **Sign up for service online**
   1. Actors: Customer
      1. Flow Event:
         1. open mobile/ web app
         2. go to sign up page
         3. input required information
         4. input payment information
         5. make initial payment for card
         6. receive card at card center
2. **Sign up for service in person**
   1. Actors: Customer, clerk
   2. Flow Event:
      1. provide personal information to clerk
      2. provide information to clerk (optional)
      3. receive account ID
      4. make initial payment for card
      5. receive card
3. **transportation payment**
   1. Actors: Customer
   2. Flow Event:
      1. swipe card
      2. input number of people
      3. get in
      4. swipe card at getting off point
4. **Recharge credit online**
   1. Actors: Customer
   2. Flow Event:
      1. open web/ mobile app
      2. login into app
      3. navigate to accounts page
      4. click the recharge button
      5. connect preferred payment method
      6. input amount
      7. authenticate transaction
5. **Recharge credit in person**
   1. Actors: Customer, clerk
   2. Flow Event:
      1. give clerk account ID
      2. specify desired amount for recharge
      3. make payment
      4. receive receipt
6. **revoke card in person**
   1. **Actors: Customer, clerk**
   2. **Flow event**
      1. give clerk account ID
      2. give clerk card ID
      3. get confirmation for card being revoked
7. **revoke card online**
   1. Actors: Customer
   2. Flow Event:
      1. go to card management menu
      2. select card
      3. select revoke card
8. **see travel history**
   1. Actors: Customer
   2. Flow Event:
      1. Go to My Account page
      2. Select Travel History
      3. Select card
9. **set tariff**
   1. Actors: Transport Authority
   2. Flow Event:
      1. login to web app
      2. go to tarriff control
      3. select route
      4. select update tarriff
      5. update tarriff
10. **assign routes**
    1. Actors: Transport Authority
    2. Flow Event:
       1. login to web app
       2. go to route control
       3. select set new route
       4. set starting point and end point
       5. set tarriff
11. **edit route**
    1. Actors: Transport Authority
    2. Flow Event:
       1. login to web app
       2. go to route control
       3. select edit route
       4. select route to edit
       5. change desired information
       6. confirm change
12. **send income report**
    1. Actors: Financial Admin
    2. Flow Event:
       1. login to web app
       2. go to Financial reports menu
       3. go to income statement menu
       4. click "Generate income statement"
       5. cross check income statement with account holder activity
       6. approve income statement
       7. send income statement to ERCA
13. **track transport vehicle fleet**
    1. Actors: Transport Authority
    2. Flow event:
       1. login to web app
       2. go to fleet tracking
       3. authenticate tracking request
       4. view live tracking on map